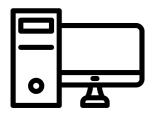


The Official Quarterly Newsletter

### **MESSAGE FROM THE CEO, JULIE WAYLEN**



Diversity South have made many changes to the organisation by introducing new Information Technology (IT) systems, online policies and procedures, induction and training for all staff, and a new database system which will help to improve rostering and reporting needs,



Our services have expanded and we are now offering Community Access and Support Coordination Services . Tarsha Fletcher commenced in June as the Team Leader for Community Access. Anyone who is interested in community access shifts is encouraged to send her an email on tarsha.fletcher@diversitysouth.org.au.

Jackie Breasley has also commenced providing support coordination services. We are already providing support to 19 people with disability and their families. We are looking forward to supporting more people with disability to meet their goals and live meaningful lives.



COVID management continues to be a high priority for Diversity South. All staff have been working very hard to make sure we are COVID safe and manage any break outs and lockdowns. Diversity South comply with the State Government mandatory vaccines and practices for disability service.

I would like to thank our staff for their co-operation and practice with good infection control to minimise any COVID impacts.



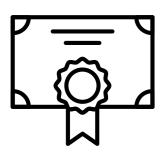
### **MESSAGE FROM THE CEO, JULIE WAYLEN**



Diversity South recently sold the property at Hougham Road. The proceeds from its sale will be used to improve the accessibility and living environments at Arabian Drive and Jubata Gardens for the people we support.



We have been successful for a Lotterywest grant and will be developing a new Strategic Plan, updating our website and integrating all our information technology systems. This is a fantastic initiative and will provide an opportunity for staff and our newly created People with Disability and Family Advisory Group to contribute their ideas to our new website.



We are pleased to advise we recently received the report from the Quality Auditor and have been recommended for certification. This is a brilliant achievement and demonstrates the hard work everyone has done to ensure we adhere to the NDIS Practice Standards and comply with the requirements.



As always, we are grateful for the support of everyone involved with Diversity South. Together we continue to build on our strong legacy and thank you for being with us on this exciting chapter.

Julie Waylen, CEO Diversity South



### **WELCOME**



Diversity South Digest is the latest newsletter that allows us to share information about what's happening at the Diversity South houses and the office, on a monthly basis.

It will be used as a way to:

- stay connected
- communicate any major changes
- promote events and activities
- provide important information about services we deliver
- promote clear channels for communication to Diversity
  South staff

#### **ACKNOWLEDGEMENT OF COUNTRY**



Diversity South would like to acknowledge the Binjareb Noongar people as the traditional custodians of the Mandurah region.

Their continuing connection to land, waters, and community is recognised with respect to them, their culture, and Elders both past and present.

#### **BIRTHDAYS**



Lynda, Sue, Garrick and Troy recently had their birthdays. The ladies enjoyed cake with their housemates and support workers. Troy turned 50 and enjoyed a day out at the Bunbury Motorplex.

Happy Birthday to you all!!

### FRIDAY NIGHT KARAOKE

Peta recently sang the night away with her support workers, Mitra and Tanya. They had a ball with some karaoke fun at Linley 1.

Rock on, Peta!!





### **BASKETBALL SHOWDOWN!!**

The lads at Arabian Drive received a mini basketball hoop kindly donated by our Property Coordinator, Hanna. It was an instant hit with Phillip and Troy and kept them entertained for hours!!

Anybody up for the challenge??

### **DAY OUT**

In early April, Anstruther Road received a much needed spruce up. All of the housemates went out for the day and had a nice lunch of fish and chips.

It was a lovely day out and everyone enjoy themselves!



### PEOPLE WITH DISABILITY AND FAMILY ADVISORY GROUP



Diversity South have created the People with Disability and Family Advisory Group.

It consists of three people with disability, two family members, and three Diversity South staff members.



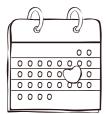
The Advisory Group met on Wednesday 20 April 2022. We received input from people with disabilities and family representatives.



They shared ideas to improve services, what activities they would like to see happen, and how we can continue to communicate important information to everyone.



Thank you to Anne-Maree, Garrick, Peta, Keith and Lyndell for joining the Advisory Group and providing great suggestions and feedback.



The next meeting is scheduled for Monday 18 July 2022 at 3:30pm.

#### FEEDBACK AND COMPLAINTS



At Diversity South, we welcome feedback and suggestions about the services we deliver as part of our continuous improvement strategy.

Feedback and complaints can be made by:

- writing to us
- sending an email
- speaking to someone (in person or by phone)

Feedback and complaints can be made anonymously.

Below are the contact details to submit feedback or complaints:



Postal address: 90 Anstruther Road, Mandurah.



**Email:** tracy.foulds@diversitysouth.org.au General Manager - Quality & Safeguards.



**Phone:** 9582 6105.

A copy of the Feedback and Complaints Policy is available upon request.

### **WORK, HEALTH & SAFETY POLICY**



We are committed to Work, Health and Safety (WHS) by ensuring a safe work place for everyone.



Diversity South's Work, Health and Safety Committee meets regularly.



The Work, Health & Safety Policy is available upon request.

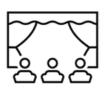
### **ARTIST IN RESIDENCE PROJECT**



Diversity South has engaged artist, Tilly Jowle-Gill to facilitate two weeks of art classes for up to 20 people with disabilities.



The Artist in Residence project will commence in July to create artwork such as sketching, painting and mini sculptures.



At the end of the project, artwork will be entered into the 9x5 Art Exhibition held at the Mandurah Performing Arts Centre (ManPAC).

It will be open to the public for eight weeks. The opening night is on 5 August 2022.



There are limited places left. Please get in touch with Emma Riley by emailing emma.riley@diversitysouth.org.au if anyone is interested.

### **CONTACT DETAILS**

Contact details for Diversity South are listed below.



The office is located at 90 Anstruther Road, Mandurah, WA, 6210.



Emails can be sent to admin@diversitysouth.org.au



The phone number is 08 9582 6105